



# **GVRA/VR and The Impact of COVID-19 on Select Services**

*How is GVRA/VR responding and supporting individuals during the COVID-19 pandemic?*

- VR staff members are Teleworking
- Follow social distancing guidelines and shelter in place orders to slow the spread of COVID -19
- No in-person client meetings
  - Local offices have signs on doors to let people know how to reach us

*How is GVRA/VR responding and supporting individuals during the COVID-19 pandemic?*

- Counselors and other VR staff members are reaching out to applicants, students, and clients
- Implemented a remote service delivery approval process for providers to submit proposals to deliver services remotely

*How is GVRA/VR Operating in their MOU  
with DBHDD During This Time?*

- Services continue with approval for remote delivery
  - Supported Employment
  - Job Coaching
  - Discovery
- Customized Supported Employment Training for providers, by Doug Crandell with IHDD/UGA, modified with remote delivery options

*Have DD Services with GVRA/VR  
been impacted during this time?*

- VR continues to receive referrals and applicants are processed for eligibility
- Services continue with approved remote service delivery when possible

*What Protocols will be Implemented with  
Individuals Going Back to Work?*

- Clients will be counseled in the areas of social distancing, use of PPE, safety measures, and self-advocacy
- Clients' choice to receive "in-person" services or remote delivery of services, maybe blended options
- Clients determine when they will go to work in person

## *Unemployment Data*

- Number of people laid off – approximately 14-25 clients furloughed
- Number of people who have lost their jobs - continue to collect this information

\*\*Briggs reported that they are working with 104 VR clients, 59 in job development and 31 who are employed with beginning of supports

# Ever Evolving Response to COVID-19

Adjustments to service delivery communicated through public-facing daily communications, website, and social media platforms